



rif	SPINDLE SERVICE	
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# | SERVICE SOLUTIONS

IMA TECNO, THROUGH ITS MULTI-BRAND REPAIR CENTRE, GUARANTEES ITS CUSTOMERS A RAPID REPAIR SERVICE.

## R & D |

A young team, expertly supported by technical specialists which can guarantee its Customers a complete co-operation both in terms of solution / innovative proposals and operational support.

## | MANUFACTURING

The production process is programmed on the basis of the defined deliveries with Customers and the different construction phases are strictly followed in the materials procurement phase as well as in the assembly and testing times.



## SERVICE & REPAIR |

Service and repair activities are for IMA TECNO of great importance as they represent the way to confirm and maintain the quality of a product which is highly qualifying for the machine itself.

## | TEST & QUALITY CONTROL

All products are tested individually according to standard specifications with any further integrations requested by Customers. Reports and certification documents are provided with the product.

♦ IMA Tecno, besides its production of spindle, electro-spindles, milling heads and accessories for machine tools, repairs and overhauls electro-spindles of every brands and models on the market.

Our technical staff is highly skilled in diagnostic spindle failure analysis, dynamic balancing and quality assurance to uphold factory specifications.

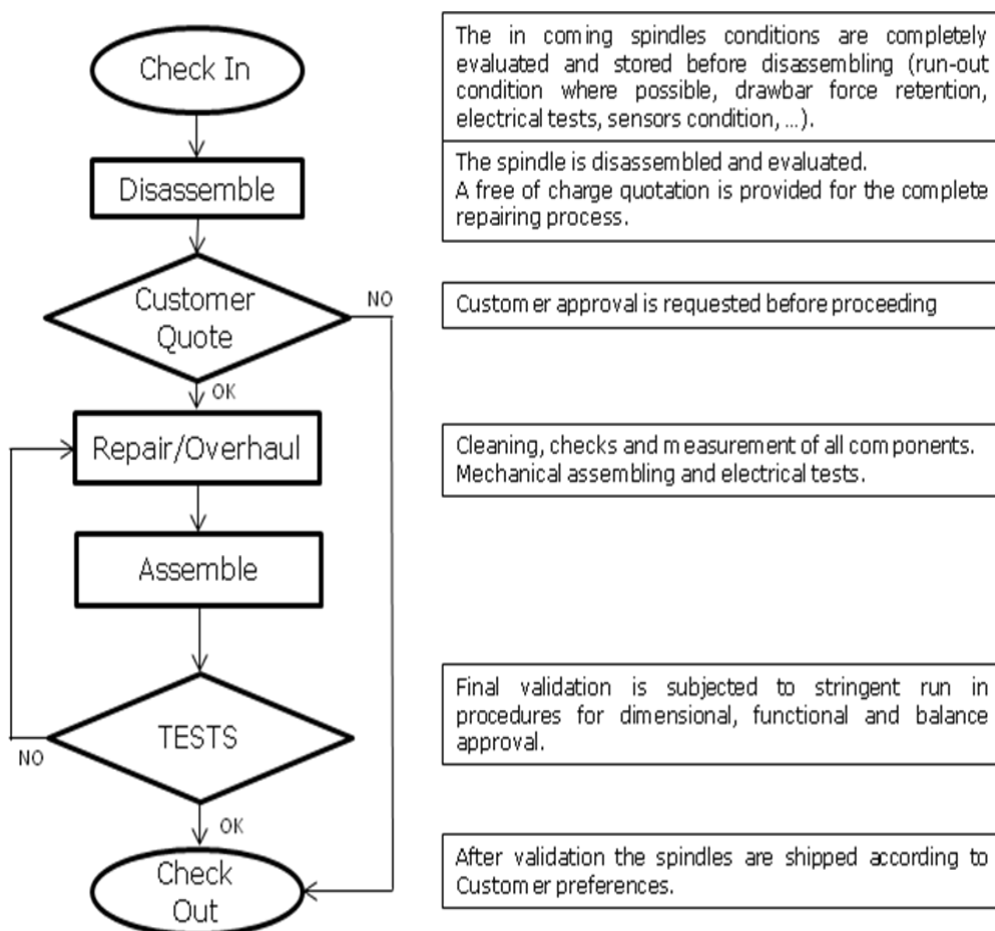
Our standard spindle repair service takes few days from estimate approval; emergency procedures are available with additional charges. All the spindles repairs have 6 months warranty.





## OPERATION FLOW

- 1) The incoming component to be repaired must be provided with the official order from the Customer, for product disassembly for repair because a fix cost for disassembly and product analysis will be charged, even if the Customer decides not to proceed to have the product repaired
- 2) The incoming the component must be also provided with a report of the inconveniences detected .
- 3) A complete repair estimate will follow and will be submitted to the Customer.
- 4) The component to be repaired, disassembled and analyzed, will be kept in our workshop for a max. period of 2 months from date of submission of the estimate.
- 5) In case of missing confirmation by the Customer for the repair (order of repair based on our estimate), the only disassembly and analysis costs will be invoiced, to be paid against presentation of the same invoice.
- 6) The component will be returned – disassembled – to the Customer except otherwise requested.





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MANY THANKS SEE YOU SOON

ELECTROSPINDLES  
SPINDLES  
HEADS  
REPAIR and SERVICE

Solutions for  
**MACHINE TOOLS**

