



CERTIFICATION AGREEMENT

This agreement confirms our appointment of Guardian Independent Certification Limited (GIC) to undertake the assessment of our Management System for the purpose of the certification we have applied for:

Organization Name:	R.E.M. S.r.l.
Certification Address: <i>[For multiple sites certification, please also list the address of other site(s)]</i>	Registered Office: Via Ferruccia 16/A - 03010 Patrica (FR) - Italy Operative office: as above
Type of Certification: <u>ISO 9001:2015</u> Please specify if others: ===	
Scope of certification:	Maintenance (scheduled, predictive, proactive and extraordinary), technical assistance and repair of electrical machines. Instrumental analysis on electrical machines. Design, construction, installation and maintenance of industrial plants and process lines. Sale of machinery and electrical equipment for industrial use. Manutenzione (programmata, predittiva, proattiva e straordinaria), assistenza tecnica e riparazione di macchine elettriche. Analisi strumentali su macchine elettriche. Progettazione, realizzazione, installazione e manutenzione di impianti industriali e linee di processo. Vendita di macchine e materiale elettrico per impianti ad uso industriale.
GIC Local Representative Contract Reference No.:	21-IT0295-Q

We / the Company hereby undertake to

a) Agree with the audit duration and justification as determined by GIC as follow:

Audit man-day(s)	Initial	3,5 man day
	Surveillance	1,0 man day
	Renewal	2,5 man day
	Others (Special)	=
Justification for increase or reduction if any	===	

b) Comply with GIC Assessment and Certification Regulation which is available in GIC official web-page www.gicg.co.uk .

c) Pay all fees and costs due.

I / We accept that this is an ongoing agreement and subject to the latest update on the terms and conditions of the GIC Assessment and Certification Regulation and subject to the latest change of audit duration and justification if any due to change in no. of effective personnel, extension/reduction of sites/ scopes etc.



Authorized and Signed By: Carlo Spaziani
(Company Stamp)
Dated: 14-07-2021

R.E.M. S.r.l.
Via Ferruccio 16/A - 03010 Patrica (Fr)
Tel. 0775.830116 - Fax 0775.839345
C.F./P.I. 02550430605 - CH 45540CR1
CCIAA N. 136095 del 03.05.2002

Guardian Independent Certification Limited
Registered in England
Sovereign House 212-224 Shaftesbury Avenue London England WC2H 8HQ
Email: enquiries@gicg.co.uk

Audit Report

Company Name		Certificate No. & Accreditation Body
R.E.M. S.r.l.		758272 - UKAS
Audit Type	Standard	
Stage – 1 Audit	ISO 9001:2015	



Appendix 1: Attendance Record

Attendance Record			Opening Meeting Date: 15-07-2021	Closing Meeting Date: 15-07-2021
No	Attendee Name	Position	Please sign the attendance	
1	Carlo Spaziani	MR		
2	ADELE PACE	LEGALE RAPPRESENTANTE		
3	ALFREDO EVANGELISTI	R. AUTOMAZIONE		
4	LUCA GIOVANNETTI	RQ		
5	ELEONORA SPAZIANI	HR		
6				
7				
8				
	ANGELO VANNUTELLI	LA		

Audit Report

Company Name		Certificate No. & Accreditation Body
R.E.M. S.r.l.		758272 - UKAS
Audit Type	Standard	
Stage – 2 Audit	ISO 9001:2015	



Appendix 1: Attendance Record

Attendance Record			Opening Meeting Date: 16-07-2021	Closing Meeting Date: 19-07-2021
No	Attendee Name	Position	Please sign the attendance	
1	Carlo Spaziani	MR		
2	ADELE PACE	CEO		
3	ALFREDO EVANGELISTI	RESP. AUTOMAZIONE		
4	LUCA GIOVANNETTI	IR		
5	ELEONORA SPAZIANI	HR		
6				
7				
8				
	ANGELO VANNUTELLI	LA		



ANALISI DELLA SODDISFAZIONE

CUSTOMER ACKNOWLEDGEMENT & FEEDBACK FORM

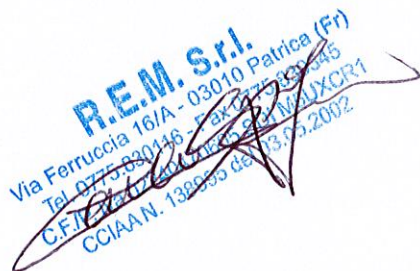
CERTIFICATO N.: 758272 CERTIFICATE NO.	DATA: FROM: 15-07-2021 TO: 15-07-2021 DATE																																				
RAGIONE SOCIALE: R.E.M. S.r.l. COMPANY NAME																																					
STANDARD: ISO 9001:2015																																					
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FEEDBACK: CLASSIFICAZIONE: (5 buono 1 scarso). Si prega di indicare i vostri commenti relativi al gruppo di audit che ha effettuato l'ultimo audit. GRADING: (5 good 1 poor) Please indicate your comments with regard to the audit team that carried out your recent audit <table border="1"><tr><td>1. Conoscenza della norma CONVERSANT WITH STANDARD</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td></tr><tr><td>2. Conoscenza del vostro settore TECHNICAL KNOWLEDGE</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td></tr><tr><td>3. Gestione dell'audit AUDIT-MANAGEMENT SKILLS</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td></tr><tr><td>4. Capacità comunicativa COMMUNICATION SKILLS</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td></tr><tr><td>5. Competenze linguistiche LANGUAGE SKILLS</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td></tr><tr><td>6. Comportamento ATTITUDE</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td></tr></table>		1. Conoscenza della norma CONVERSANT WITH STANDARD	1	2	3	4	5	2. Conoscenza del vostro settore TECHNICAL KNOWLEDGE	1	2	3	4	5	3. Gestione dell'audit AUDIT-MANAGEMENT SKILLS	1	2	3	4	5	4. Capacità comunicativa COMMUNICATION SKILLS	1	2	3	4	5	5. Competenze linguistiche LANGUAGE SKILLS	1	2	3	4	5	6. Comportamento ATTITUDE	1	2	3	4	5
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Eventuali commenti: OVERALL COMMENT IF ANY La compilazione di questo modulo non inciderà sulla vostra certificazione. Le informazioni raccolte occorrono a migliorare il servizio. Grazie per il vostro tempo. Completing this form will have no bearing on your certification. It is simply required in order that we may monitor auditors to provide a better service to you. Thank you for your time.																																					
RAPPRESENTANTE DELL'ORGANIZZAZIONE: Carlo Spaziani Customer representative Data: 15-07-2021 R.E.M. S.r.l. Via Ferruccio 16/A - 03019 Patrica (FR) Tel. 0775-830048 Fax 0775-833345 C.F. e P.IVA 02240470605 COD. M5UXXR1 CCIAA N. 138995 del 03.05.2002																																					



ANALISI DELLA SODDISFAZIONE
CUSTOMER ACKNOWLEDGEMENT & FEEDBACK FORM

CERTIFICATO N.: 758272 CERTIFICATE NO.	DATA: FROM: 16-07-2021 TO: 19-07-2021 DATE
RAGIONE SOCIALE: R.E.M. S.r.l. COMPANY NAME	
STANDARD: ISO 9001:2015	
ACCETTAZIONE: ACKNOWLEDGEMENT La conclusione e la raccomandazione dell'audit compresi i rilievi (eventuali) sono stati compresi e accettati. The conclusion and recommendation of the audit including findings raised (if any) is understood and agreeable by the company.	
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2. Conoscenza del vostro settore TECHNICAL KNOWLEDGE	1 2 3 4 5
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RAPPRESENTANTE DELL'ORGANIZZAZIONE: Carlo Spaziani Customer representative Data: 19-07-2021	

R.E.M. S.r.l.
Via Ferruccio 16/A - 03010 Patrica (Fr)
Tel. 0775.89.0116 - Fax 0775.839915
C.F./P.I. 030224047001 SDI M5UXCR1
CCIAA N. 138995 del 03.05.2002



The Quality Management Systems of
Il Sistema di Gestione per la Qualità di

R.E.M. S.r.l.

Via Ferruccia 16/A - 03010 Patrica (FR) - Italy

has been audited and found to conform to
È stato verificato ed è risultato conforme ai requisiti della norma

ISO 9001:2015

for the following activities
Questa certificazione è valida per il seguente campo applicativo:

**Maintenance (scheduled, predictive, proactive and extraordinary),
technical assistance and repair of electrical machines.
Instrumental analysis on electrical machines. Design,
construction, installation and maintenance of industrial plants
and process lines. Sale of machinery and electrical equipment for
industrial use**

**Manutenzione (programmata, predittiva, proattiva e straordinaria),
assistenza tecnica e riparazione di macchine elettriche. Analisi
strumentali su macchine elettriche. Progettazione, realizzazione,
installazione e manutenzione di impianti industriali e linee di
processo. Vendita di macchine e materiale elettrico per impianti
ad uso industriale**

Date of Issue:
Emissione corrente

Date of Expiry:
Data scadenza

Initial Certification:

Guardian Independent Certification Ltd
Registered in England
Sovereign House 212-224 Shaftesbury Avenue London England WC2H 8HQ

Accredited by Member of the IAF MLA
JAS-ANZ registration no. S3510506UL www.jas-anz.org/register

The Quality Management Systems of
Il Sistema di Gestione per la Qualità di

Certificate No. 758272

The validity of this certificate can be verified from the following website

www.gicg.co.uk

If there is a discrepancy between the two language versions, the English language version shall prevail.

Via Ferruccio 16/A - 03010 Patrica (Fr)
Tel. 0775.839345
C.F. 0275839016 - 0775.839345
CCIAA N. 13898 del 03.05.2002
R.E.M. S.r.l.
C.F. 0275839016 - 0775.839345
SDI MODER1

Guardian Independent Certification Ltd

Registered in England

Sovereign House 212-224 Shaftesbury Avenue London England WC2H 8HQ

Accredited by Member of the IAF MLA

JAS-ANZ registration no. S3510506UL, www.jas-anz.org/register