

Return of goods form / Order form

RWO #: 12127131

Date: 05.05.2023



Customer address | Contact

Company	R.E.M. S.r.l.	Surname	Spaziani
Street	Via Ferruccia 16/A	Firstname	Carlo
Postal code	03010	Email	carlo.spaziani@rem-motori.it
City	Patrica (Frosinone)	Phone	
Country	Italia		

Schaeffler contact

Name	Claudio Cupini	Phone	+39 342 0343373
Email	claudio.cupini@schaeffler.com		

Invoice address

Company	R.E.M. S.r.l.
Street	Via Ferruccia 16/A
Postal code	03010
City	Patrica (Frosinone)
Country	Italia

Shipping address

Company	R.E.M. S.r.l.
Street	Via Ferruccia 16/A
Postal code	03010
City	Patrica (Frosinone)
Country	Italia

Product / Service Details

Product	Serial number	Problem code	External reference
OPTIME Lubricator	LW1-221310079909	Non Functioning	

Problem description

After replacing empty cartridge and battery pack (new one from Schaeffler) the OPTIME-C1 device doesn't turn on. Customer tried the same battery pack in a different OPTIME C1 device that perfectly worked.

Problem description