

## Return of goods form / Order form

RWO #: 12126406

Date: 31.03.2023



## Customer address | Contact

Company	R.E.M. S.r.l.	Surname	Spaziani
Street	Via Ferruccia 16/A	Firstname	Carlo
Postal code	03010	Email	carlo.spaziani@rem-motori.it
City	Patrica	Phone	
Country	Forsinone		

## Schaeffler contact

Name	Claudio Cupini	Phone	+39 342 0343373
Email	claudio.cupini@schaeffler.com		

## Invoice address

Company	R.E.M. S.r.l.	Company	R.E.M. S.r.l.
Street	Via Ferruccia 16/A	Street	Via Ferruccia 16/A
Postal code	03010	Postal code	03010
City	Patrica	City	Patrica
Country	Forsinone	Country	Forsinone

## Shipping address

## Product / Service Details

Product	Serial number	Problem code	External reference
OPTIME Lubricator	LW1-221310082009	Non Functioning	

## Problem description

After replacing a battery pack with a new one, the lubricator doesn't power on. LEDs are not blinking and the lubricator is not responding to the NFC scanning. The same new battery pack works fine on a second lubricator.

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