



Juniper Junos Pulse -
External users - Setup Instruction

1 Introduction

This paper is intended to describe the operating news for the FCA/CNHi supplier end users for installation of Juniper Junos Pulse VPN Client. The Juniper VPN Client will be used by both FCA and CNHi suppliers. Follow the instructions step by step that the user has to perform to use the VPN Client.

2 How to get the VPN SSL client packet

Go on ICT Self Care site <https://ictselfcare.fiatgroup.com/SelfCare/index.faces>.



After the supplier enters its credential, Junos Pulse packet is available in FIAT Utility Kit section.



Junos Pulse qualified versions are the ones present on ICT Self Care site.

Note for ICT Management: if the supplier user is connected to a corporate network, both TCP IP and UDP protocols must be opened on the port 443.

3 Set up instruction

Launching the installation the pop-up shown in (Figure n.1) appears.



Figure 1

The user has to press the “Next” button and leave the setup type as “Typical” as in (Figure n.2)

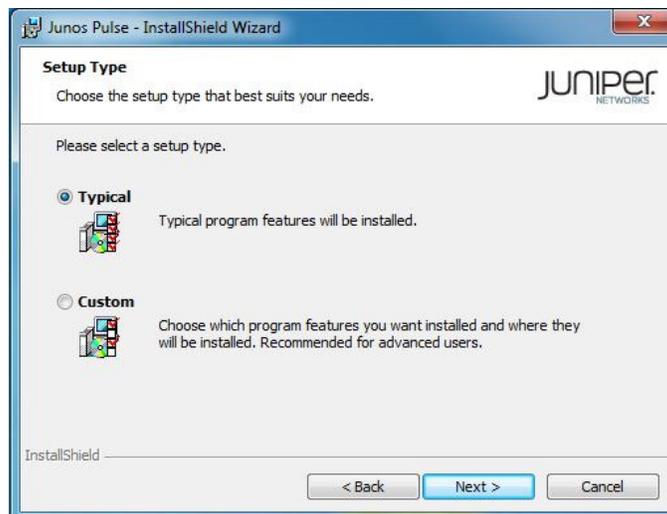


Figure 2

Press the “Next” button and then the “Install” one in the pop-up shown (Figure n.3)



Figure 3

Once the installation process is finished the user has to press the “Finish” (Figure n.4). Now the Junos Pulse Client is installed on the user machine.



Figure 4

The program will be available to run in the usual program list as shown in (Figure n.5).

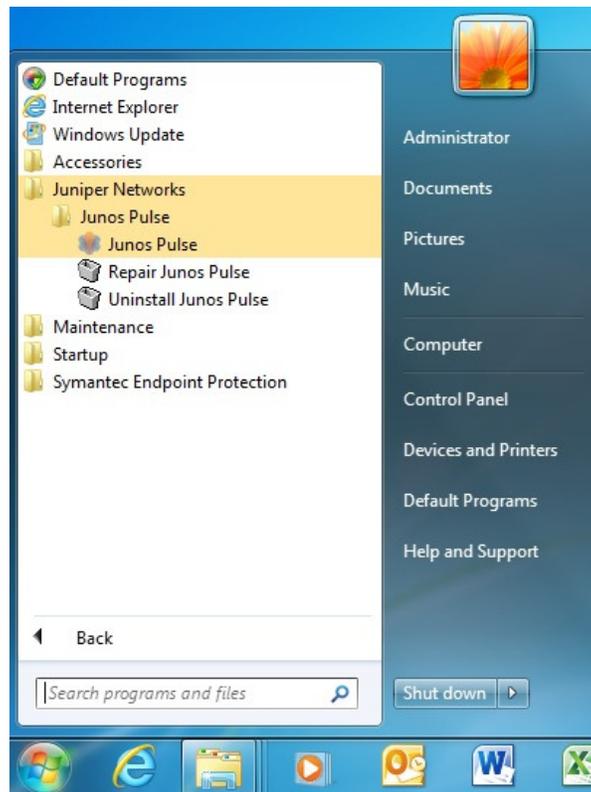


Figure 5

Executing the program the supplier has to add the url for VPN SSL pressing the “plus” button. (Figure n.6)



Figure 6

Depending on the company (FCA or CNH Industrial) which the external user works for a different URL should be added:

- vpnemea-external.fcagroup.com for FCA external users
- vpnemea-external.cnhind.com for CNH Industrial external users

As shown below (Figure n.7)

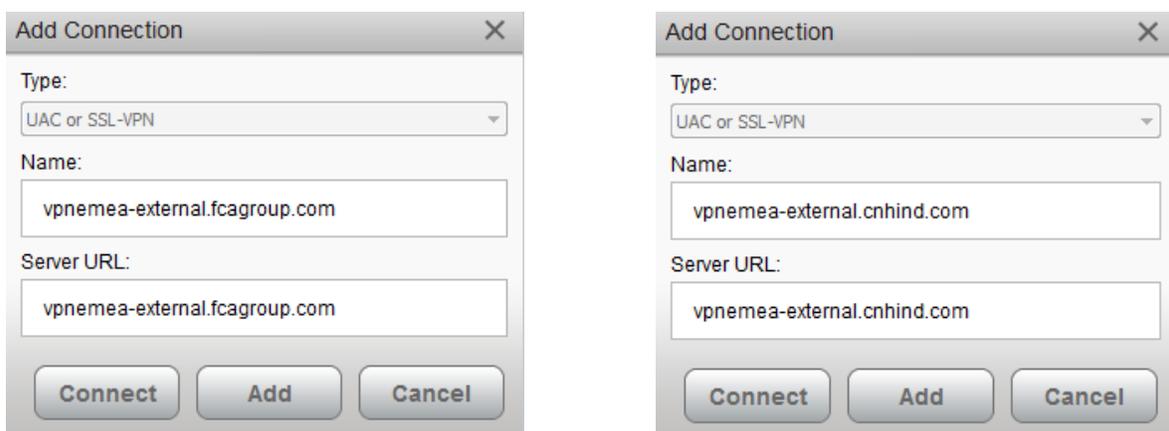


Figure 7

Once done, press “Add” button (Figure n.8) and the new connection will be available for use.



Figure 8

Waiting for connection and when the pop-up of login appears (Figure n.9). The user has to fill the Username and Password fields with his credential and then press the Connect button to confirm.

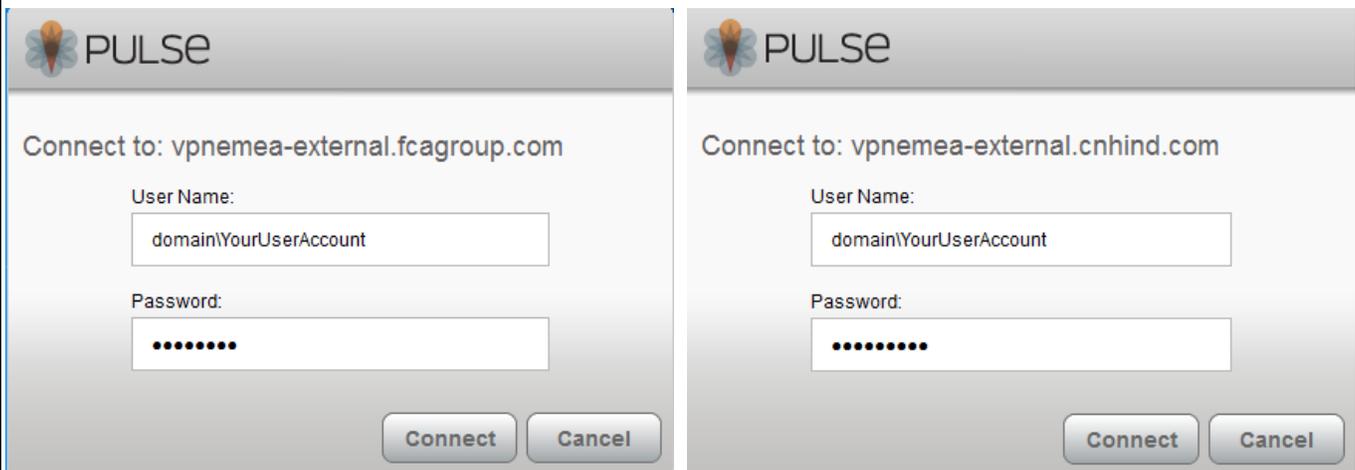


Figure 9

If the login process succeeds the shell will appear as in (Figure n.10)



Figure 10

and on the SysTray you can find the Juniper Junos Pulse ICON as shown in (Figure n.11)



Figure 11