



Juniper Junos Pulse -External users - Setup Instruction





1 Introduction

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This paper is intended to describe the operating news for the FCA/CNHi supplier end users for installation of Juniper Junos Pulse VPN Client. The Juniper VPN Client will be used by both FCA and CNHi suppliers. Follow the instructions step by step that the user has to perform to use the VPN Client.

2 How to get the VPN SSL client packet

Go on ICT Self Care site <u>https://ictselfcare.fiatgroup.com/SelfCare/index.faces</u> .

Menu	ICT Self Care
Home Reset Password for Network and e-Mail access	Login User Name: (The userID used to access ICT Services, UserID only, not domain)
	YourUserAccount
	Password:

After the supplier enters its credential, Junos Pulse packet is available in FIAT Utility Kit section.

	Manage Accounts
1	Home
	Change Password for Network and e-Mail
1	Update your personal data
	Change Password for other Systems and Applications
j	Challenge response update
4	Search Person
	Utility Kit
1	Changelog
	BitLocker
1	Logout

Junos Pulse qualified versions are the ones present on ICT Self Care site.







Note for ICT Management: if the supplier user is connected to a corporate network, both TCP IP and UDP protocols must be opened on the port 443.

Set up instruction 3

Launching the installation the pop-up shown in (Figure n.1) appears.

j闄 Junos Pulse - InstallShie	ld Wizard
JUNIPEC.	Welcome to the InstallShield Wizard for Junos Pulse
	The InstallShield(R) Wizard will install Junos Pulse on your computer. To continue, click Next.
	WARNING: This program is protected by copyright law and international treaties.
	< Back Next > Cancel

Figure 1



The user has to press the "Next" button and leave the setup type as "Typical" as in (Figure n.2)





Press the "Next" button and then the "Install" one in the pop-up shown (Figure n.3)

Junos Pulse - InstallShield Wizard	X
Ready to Install the Program The wizard is ready to begin installation.	JUNIPER.
Click Install to begin the installation.	
If you want to review or change any of your installation se exit the wizard.	ttings, dick Back. Click Cancel to
stallShield	
< Back	Install Cancel

Figure 3

Once the installation process is finished the user has to press the "Finish" (Figure n.4). Now the Junos Pulse Client is installed on the user machine.



Figure 4





The program will be available to run in the usual program list as shown in (Figure n.5).



Figure 5





Executing the program the supplier has to add the url for VPN SSL pressing the "plus" button. (Figure n.6)



Figure 6

Depending on the company (FCA or CNH Industrial) which the external user works for a different URL should be added:

- vpnemea-external.fcagroup.com for FCA external users
- vpnemea-external.cnhind.com for CNH Industrial external users

As shown below (Figure n.7)

Add Connection X		Add Connection	\times
Type:		Type:	Ţ
Name:		Name:	
vpnemea-external.fcagroup.com		vpnemea-external.cnhind.com	
Server URL:		Server URL:	
vpnemea-external.fcagroup.com		vpnemea-external.cnhind.com	
Connect Add Cancel		Connect Add Cancel	
	Figure 7		



Once done, press "Add" button (Figure n.8) and the new connection will be available for use.

😻 PULSE -×	X
	PULSE -
File Help	File Help
Connections + / ×	Connections + / ×
▶ vpnemea-external.fcagrou Disconnected Connect	▶ vpnemea-external.cnhind Disconnected Connect
© 2010-2014 Juniper Networks, Inc. Close	© 2010-2014 Juniper Networks, Inc.
All rights reserved.	Air nginis reserved.
Figu	ire 8
Waiting for connection and when the pop-up of	ogin appears (Figure n.9). The user has to fill the
Username and Password fields with his credential and	then press the Connect button to confirm.
W PULSE	PULSE
Connect to: vpnemea-external.fcagroup.com	Connect to: vpnemea-external.cnnind.com
User Name:	User Name:
	de en sta Warred to and annual
domain\YourUserAccount	domain\YourUserAccount
Password:	domain\YourUserAccount Password:
Password:	domain\YourUserAccount Password:
Password:	domain\YourUserAccount Password:
Connect Cancel	domain\YourUserAccount Password: Connect Cancel
domain/YourUserAccount Password: Connect Cancel	domain\YourUserAccount Password: Connect Cancel are 9
domainiYourUserAccount Password: Connect Cancel Figu	domain\YourUserAccount Password: Connect Cancel are 9
domain\YourUserAccount Password: ••••••• Connect Cancel Figu	domain\YourUserAccount Password: Connect Cancel are 9
domainiYourUserAccount Password: Connect Cancel Figu	domain\YourUserAccount Password: Connect Cancel
domainiYourUserAccount Password: Connect Cancel Figu	domain\YourUserAccount Password: Connect Cancel
domain/YourUserAccount Password: Connect Cancel Figu	domain\YourUserAccount Password: Connect Cancel



If the login process succeeds the shell will appear as in (Figure n.10)





and on the SysTray you can find the Juniper Junos Pulse ICON as shown in (Figure n.11)



Figure 11